

Richard,

I hear through the grapevine that you are interested in retaining the services of Albert Smith for detailing your equipment and vehicles. I think that this would be an absolutely great decision for your salesite. I worked with Albert for nearly two years at the Orlando facility while handling the refurbishing duties and without a doubt he is the best at what he does. He has the equipment necessary and the professionalism to perform every job he does with the highest standards possible. He has worked with RBA for over 10 years and understands what we need and how to get that done in an extremely professional and timely manner. He and his crew would do *whatever it would take to make sure* that not only RBA but the customer is completely satisfied with the work done. I would recommend him to any salesite that is in need of the services that he provides. Thank you for your time and feel free to call or email if you have any questions regarding this.

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