

22 January 2004

Mr. Brad Bass
4170 Hwy. 154
Newnan, Georgia 30265

Mr. Bass

This letter is to inform you of the outstanding job that Albert Smith did completing the agriculture washes on your heavy construction equipment. His commitment to cleaning the equipment in a timely and thorough manner allowed us to release the equipment efficiently and to USDA standards. I must say that this was some of the dirtiest equipment I have ever received at our port. USDA washes have to be very thorough and Mr. Smith handled this task in a professional and efficient manner. Mr. Smith was very cooperative in assisting us on protecting JaxPort's drainage system from the contaminated water and soil being washed from the equipment. He also took the time to compile the contaminated soil into a large mound, which not only will make it easier for us to have it removed but the gesture also keeps our facility looking presentable. I would highly recommend Albert for performing any future agricultural washes at our facility. I would personally like to thank you for providing Mr. Smith for his excellent services. If there is anything else that I may be able to do on behalf of Mr. Smith, to recognize what he has done for Trailer Bridge, Inc., please let me know.

Sincerely,



Kerry Shugart
Manager, Vehicle Operations
Trailer Bridge, Inc.
Jacksonville, FL
904-751-7411